

Buying From Us

Terms and conditions

please read the following carefully, thank you

The details, picture/s of ordered animal/s and these terms and conditions will be sent to you via email or post.

It is your responsibility to check the details and return confirmation that they are correct and that you have read the following t&c's and agree to them.

Until that is done we can not send the animal/goods.

No goods or animals will be held longer than 7 days and all goods and animals must be paid for in that time.

Payment will only be taken on the date of sending.

All livestock will be sent on a next day before noon service. It is your responsibility to be available to accept the delivery.

On occasion orders can run late. If this occurs it is your responsibility to remain available until 6pm that day to accept the order. If an order is not with you by 12 noon it is your responsibility to call us at that time to let us know you have not received the goods and/or animals ordered, so we can do everything possible to trace your order in a sensible time.

If you have not followed the above instructions and an order has to be returned due to failure to deliver within 24 hours the cost of delivery will remain yours and should you wish to have the goods and/or animals re-delivered a subsequent delivery charge will be applicable.

If failure to deliver your goods/animals occurs and you have followed the above conditions and it is deemed to be ours or the fault of our courier, we will re-arrange a convenient time for you for re-delivery at our cost.

All dead on arrivals or problems must be reported within 24 hours of receiving the goods and/or animal/s.

It is your responsibility to have all relevant knowledge to keep the animal/s ordered. It is also your responsibility to have ready an adequate enclosure for the animal/s ordered.